

Limited Warranty Terms and Conditions

Effective Date: 06-10-2025

1. Warranty Coverage

BrownCo Power Solutions (“BrownCo”) stands behind the quality of our workmanship and the reliability of the parts supplied. The following terms and conditions outline the scope and limitations of our warranty policy.

This limited warranty covers:

- Parts provided and installed by BrownCo
- Labor and services performed by BrownCo

Warranty Duration:

- 30 Days for all repairs made.
- 30 Days for “BrownCo Special” (push mower package) and “Silver” (riding mower) tune up packages
- 60 Days for “BrownCo Standard” Riding mower tune up Package

What’s covered:

- Manufacturer defects in new parts supplied and installed by BrownCo.
- Service-related issues directly caused by improper installation or labor performed by BrownCo.
- Performance issues tied to components serviced or replaced by BrownCo.

What’s not covered:

- Parts not supplied or installed by BrownCo.
- Service performed by third parties or self-performed maintenance.
- Wear and tear from normal use.
- Damage due to:
 - Misuse, neglect, or operating the mower outside of manufacturer recommendations.
 - Improper storage.
 - Accident, Theft or environmental conditions (e.g., rust, corrosion, flooding).
- Fuel related issues due to bad gas, lack of stabilizers, or contamination.
- Consumable parts: Belts, blades, tires, fuel hoses, or batteries unless replaced by BrownCo during service.

2. Warranty service procedure

If you experience an issue:

1. Contact BrownCo within the warranty period.
2. Provide proof of service (work order)
3. Bring equipment to BrownCo (or arrange pickup, fees apply)

If a warrantable issue is found, BrownCo will repair or replace the affected part at no charge for labor or materials.

4. Limitation of liability

BrownCo's total liability under this warranty is limited to the cost of repair or replacement of the defective parts or service.

This warranty is **non-transferable** and only applies to the original purchaser. BrownCo shall not be liable for incidental, indirect, or consequential damages.

5. Voiding the warranty

This warranty will be considered null and void if:

- The mower is operated in a commercial or rental setting unless specifically stated in writing.
- The customer fails to follow the manufacturer's recommended maintenance schedule.
- Any tampering, unauthorized service, or use of non-OEM parts occurs. (unless the aftermarket part is supplied by BrownCo).
- The issue is deemed unrelated to previous repair or service.

6. Disclaimers

This limited warranty is in lieu of all other warranties, express or implied. BrownCo Power Solutions expressly disclaims all implied warranties of merchantability and fitness for a particular purpose.

7. Governing law

This agreement shall be governed by the laws of the State of Georgia, USA.

Customer Acknowledgement

By accepting services or repairs rendered by BrownCo Power Solutions, the customer acknowledges the understanding and acceptance of the terms and conditions outlined herein.